

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**PATENT**

Applicants:	Boyle, et al.	Docket No.:	40655.1000
Patent No.:	7,440,918	Issued:	October 21, 2008
Serial No.:	09/827,031	Group Art Unit:	3692
Filed:	04/05/2001	Examiner:	Clement B. Graham
Title:	INTERACTIVE DEMAND MANAGEMENT	Confirmation No.:	4847

**REQUEST FOR CERTIFICATE OF CORRECTION**  
**UNDER 37 C.F.R. § 1.323**

Attn: Certificate of Correction Branch  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Commissioner:

Pursuant to 37 C.F.R. §1.323, Patentee hereby requests a Certificate of Correction be issued to correct the errors noticed in the above-identified issued patent. In accordance with the provisions of 37 C.F.R. §1.323 of the Rules of Practice, approval of the attached Certificate of Correction for the above-identified patent is requested.

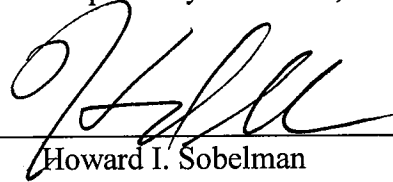
If appropriate, under the provisions of C.F.R. §§1.323 and 1.20(a), the Commissioner is hereby authorized to debit the fee in the amount of \$100.00 for the Certificate of Correction to Deposit Account No. 19-2814. If it is found that there is a deficiency or overage in the fee that is due, the Commissioner is hereby authorized to debit or credit Deposit Account No. 19-2814 and is asked to advise the undersigned accordingly.

If there are any questions or unresolved issues, the undersigned would welcome a telephone call to the number shown below.

Respectfully submitted,

Date: November 25, 2008

By



Howard I. Sobelman  
Reg. No. 39,038

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PATENT NO. : 7,440,918  
APPLICATION NO.: 09/827,031  
ISSUE DATE : October 21, 2008  
INVENTOR(S) : Edward J. Boyle, et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In Column 10, line 34, please delete "first" and insert therefor "second".  
In Column 10, line 35, please delete "first" and insert therefor "second".  
In Column 10, line 43, please delete "predefine" and insert therefor "predefined".  
In Column 10, lines 56-58, please delete "to said first consumer and said second consumer associated with said subset of said consumer itineraries".  
In Column 10, line 59, please delete "a".  
In Column 10, line 60, please delete "predefine" and insert therefor "predefined".  
In Column 10, before line 63, please insert "wherein said first consumer and said second consumer are associated with said subset of said consumer itineraries";  
In Column 10, line 64, please delete "said predefine" and insert therefor "predefined".  
In Column 11, line 3, please delete "plurality of itineraries of said".  
In Column 12, line 50, please delete "first" and insert therefor "second".  
In Column 12, line 51, please delete "first" and insert therefor "second".  
In Column 12, line 59, please delete "predefine" and insert therefor "predefined".  
In Column 12, line 66, please delete "a".  
In Column 13, lines 5-7, please delete "to said first consumer and said second consumer associated with said subset of said consumer itineraries".  
In Column 13, line 8, please delete "a".  
In Column 13, line 9, please delete "predefine" and insert therefor "predefined".  
In Column 13, before line 12, please insert "wherein said first consumer and said second consumer are associated with said subset of said consumer itineraries";  
In Column 13, line 13, please delete "said predefine" and insert therefor "predefined".

**MAILING ADDRESS OF SENDER (Please do not use customer number below):**

Howard I. Sobelman, Snell & Wilmer L.L.P.  
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This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: **Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*